

READY FOR THE NEXT MICROSOFT 365 OUTAGE?

Though rare, Microsoft outages can impact productivity of your entire organization.

For IT teams, staying one step ahead of an outage has never been more critical. A **reactive** response leaves you doing damage control in the dark while a **proactive** response lets you immediately pinpoint issues.



REACTIVE OUTAGE RESPONSE

Damage Control in the Dark

When an outage occurs every minute counts. As tickets start to come in, how quickly can your IT team qualify the issue to determine the best course of action?

WHO ??????????

WHAT ??????????????

WHERE ???????????????

WHEN ????????????

WHY ??????????????

OUTAGE
MANAGEMENT
IN THE DARK



PROACTIVE OUTAGE RESPONSE

Actionable Outage Management

Martello's solutions help organizations to qualify any service issues they have in minutes, allowing them to identify where the problem comes from, what is affected, where, and who is really experiencing its effects.

WHO Who are the users experiencing the issues?

WHAT Which workloads have been impacted? Are all the workload features affected by the outage, or is there only partial impact?

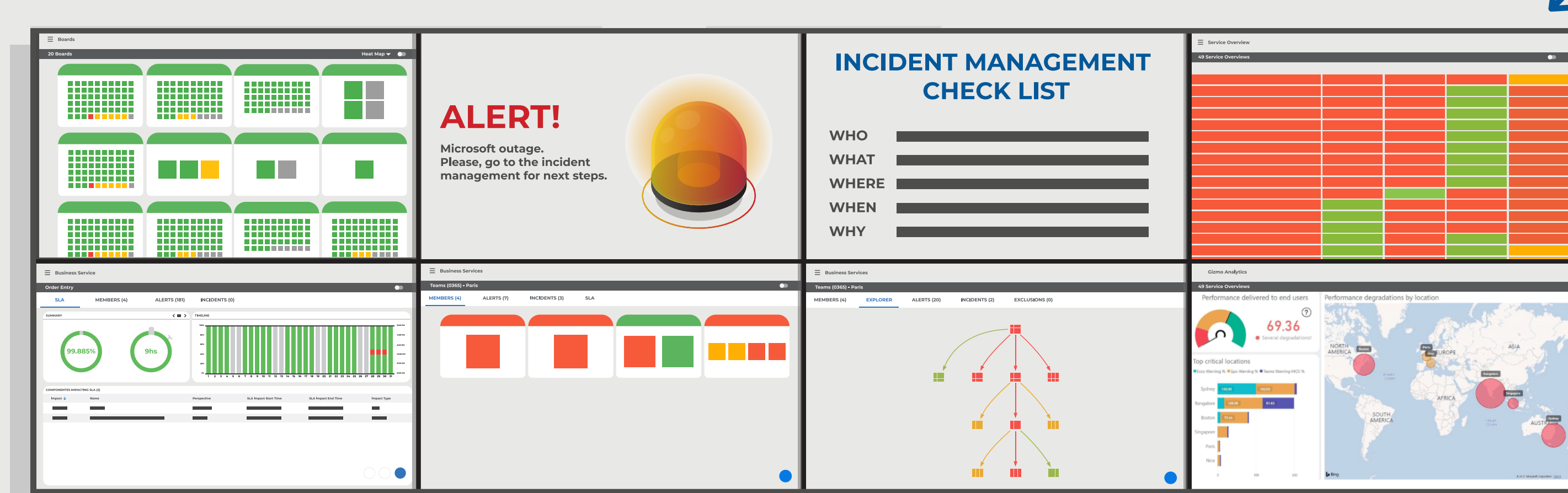
WHERE Which locations are experiencing issues?
Is the outage global or localized to a specific area?

WHEN When did the outage start?

WHY Is it a Microsoft outage or is the issue located within your own infrastructure?



OUTAGES
WITH
MARTELLO



OUTAGE READINESS

Don't be the IT team left navigating the next outage in the dark. Take the steps **today** to be ready for the next outage.

BOOK A DEMO

