



MARTELLO GIZMO 2.0

NEW VERSION RELEASE HIGHLIGHTS

If you rely on Microsoft 365 to conduct your business, you need to properly monitor its performance and your users' experience to keep employees productive and your business profitable.

The latest release of Gizmo 2.0 introduces exciting new features and improvements that will help you monitor and manage your Microsoft 365 products for an optimized digital end-user experience. To improve the end user's experience, you need to measure and monitor it. Now you can collect, monitor, and visualize even more metrics to give you complete control over the end-user's experience.

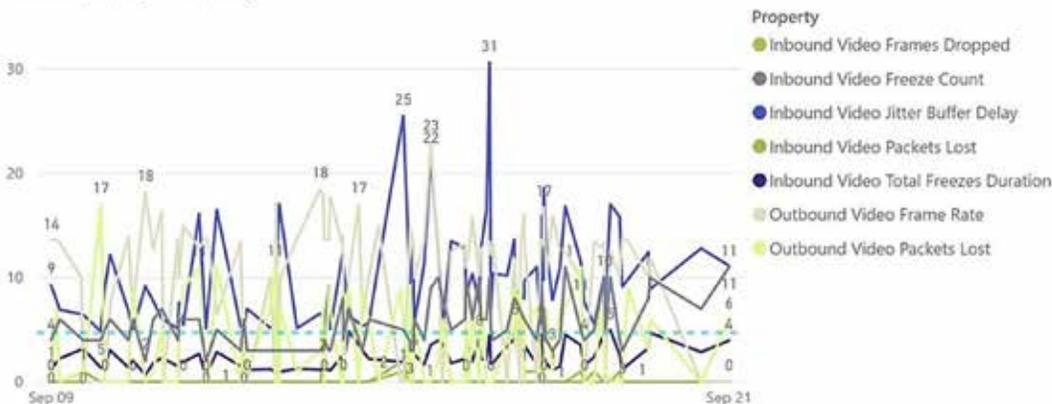
VERSION HIGHLIGHTS

TEAMS VIDEO PERFORMANCE

Gizmo 2.0 now collects data and metrics from your Teams video to help you validate performance from any location. Measuring and monitoring metrics such as FPS, bitrate, pixilation and more will provide you with true end user experience analytics. Let the Gizmo Robots run automated synthetic tests and collect data about your network and notify you about the application performance that will prevent the end-users from having a crystal-clear video call.

- Quickly assess and determine when and why issues were impacting video quality.
- Improve end user productivity with less downtime
- Improve end user satisfaction with flawless video performance
- Visualize collected data in Power BI dashboards
- Proactive network performance assessments to quickly determine how network changes or software updates impact video quality

Time (ms) by Property



TO IMPROVE THE END USER EXPERIENCE, YOU NEED TO MEASURE AND MONITOR IT.



MICROSOFT 365 WEB APP PERFORMANCE

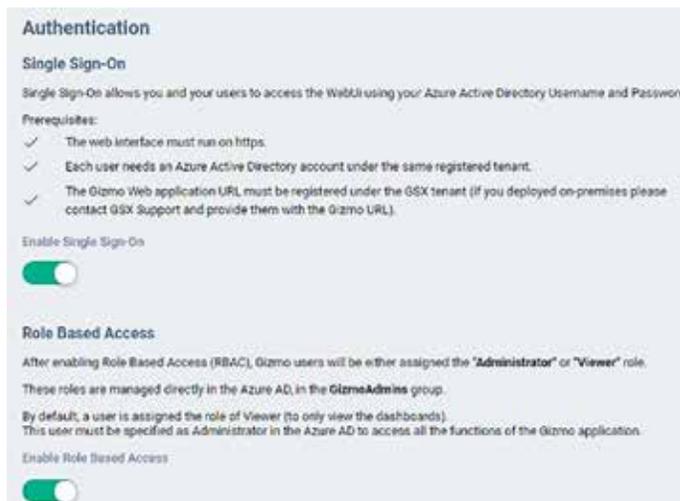
Gizmo 2.0 now collects multiple data points from all your Microsoft 365 web applications to help you validate performance from any location. Simply configure in Gizmo then see powerful analytics in Power BI.

- Verify app access from any location
- Improve end user experience
- Higher end user productivity
- Reduced risk of application downtime



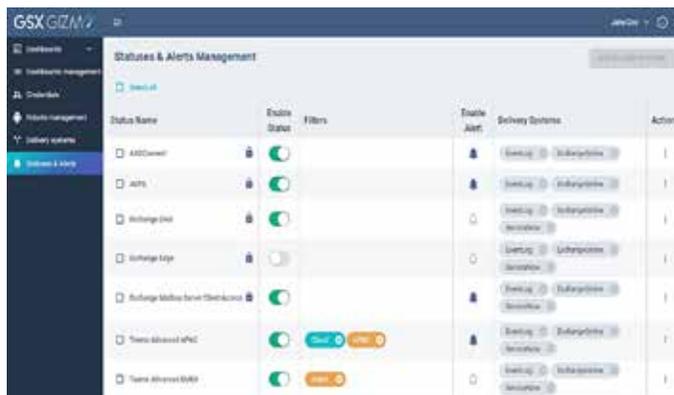
ROLE BASED ACCESS CONTROL (RBAC)

All new enhanced security & compliance feature that protects sensitive data and ensures employees can only access information and perform actions they need to perform their jobs. Once selected, Gizmo Administrators can authorize and control access to users of the application depending on their role as either an Administrator or a Viewer. Using RBAC will provide an extra blanket of security needed to keep your application and data safe at all times.



NEW STATUS, ALERTS, AND ROBOTS MANAGEMENT VIEW

Save time by utilizing these new top-level dashboards that make status, alert and Robot management and configuration a quick task. One intuitive board provides you with a holistic view of your Gizmo configuration. Easily make necessary configuration changes in real-time or visualize the health of Robots and view error messages for a quicker determination of root-causes.



3 EASY STEPS TO YOUR MARTELLO GIZMO UPGRADE



1. Request your upgrade by contacting Customer Success at gsx-support@martellotech.com.



2. We will contact you to schedule the best time for the upgrade



3. Our Product Experts provide you with package deployment instructions and optimize your configuration

WHY MARTELLO? Martello ensures Cloud quality of services for Unified Communication & Collaboration systems for over 10 years. Our Microsoft 365 experts works with you to help you improve your route to the cloud and ensure service quality for your user. With Martello you have the right partner to maximize your Business Lines productivity with Microsoft 365. For more information visit www.martellotech.com.